

CUSTOM CAKE

Ordering Policies

HOW EARLY SHOULD I PLACE MY ORDER?

All custom cake orders must be completed and paid for in full a minimum of 7 days prior to date needed. Depending on the season we can also book up to a month in advance, so we recommend getting your order in as early as possible.

DO YOU OFFER DELIVERY?

We do offer Wedding Cake/Cake delivery for orders over \$500. All deliveries are subject to availability. Our local delivery fee is \$100 (within 20 miles). Non local deliveries have an additional \$5.00 per mile charge after 20 miles.

WHAT HAPPENS IF I HAVE TO CANCEL?

We understand that things come up and events change; however, our talented team works hard in the days leading up to completing our custom orders. We can not offer any refunds for orders canceled within 48 hours of pickup date.

WHEN DO I PAY FOR THE ORDER?

Payment is required at the time the order is placed.

I SAW THIS PICTURE ONLINE...CAN YOU DO THIS?

We would love to see it! To give us a better understanding of the style of cake you are looking for, please send us a couple pictures of what you have in mind for your special event.

FOR MORE INFORMATION

All custom order inquiries can be sent to our Team through our online form.

CUSTOM CAKE INQUIRY FORM

Due to high volume please allow 3 business days for a response as our Pastry Chef and team are busy in the kitchen baking! We appreciate your patience and will reach out to you soon.

**After you fill out this order request, we will contact you to go over details and availability before the order is completed.*

